

Configuration template for your One Net Business service

To make sure everything moves as quickly and smoothly as possible, you need to provide us with the following information:

Site details

- Any dates or timescales we need to be aware of
- The complete range of the landline numbers you want to include in your One Net Business service



Keep your last invoice

An invoice from your current communications provider contains all the details that will help us with porting your landline numbers to One Net Business.

- Extension number length
- Whether the PSTN breakout code should be used
- The individual prefix for your site
- Any additional information we need to know (e.g. your opening hours, site access or parking restrictions)

User details

- First and last names of each user
- Email addresses
- Types of devices used by each user
- Extension numbers for each user
- Package type for each user (basic, standard, UC)
- The mobile numbers you want to include in your One Net Business service
- Outgoing calling plan to define which destinations can be called by each user (four predefined plans to choose from)

Network infrastructure check

During the call with our engineer, provide the following information:

- Are there dedicated network sockets (for example, Cat 5 ports) available for each ordered IP device (for example, desk phone)? Is every port connected to the location of our switch?
- Do you have any devices over your phone line that should be connected through the Obihai™ OBi302 analogue phone adapter, for example, a fax machine?
- Is a separate VLAN network infrastructure planned?