

# Configuration template for your One Net Business service

To make sure everything moves as quickly and smoothly as possible, you need to provide us with the following information:

## Site details

- Any dates or timescales we need to be aware of
- The complete range of the landline numbers you want to include in your One Net Business service



### Keep your last invoice

An invoice from your current communications provider contains all the details that will help us with porting your landline numbers to One Net Business.

- Extension number length
- Whether the PSTN breakout code should be used
- The individual prefix for your site
- Any additional information we need to know (e.g. your opening hours, site access or parking restrictions)

## User details

- First and last names of each user
- Email addresses
- Types of devices used by each user
- Extension numbers for each user
- Package type for each user (basic, standard, UC)
- The mobile numbers you want to include in your One Net Business service
- Outgoing calling plan to define which destinations can be called by each user (four predefined plans to choose from)

## Network infrastructure check

During the call with our engineer, provide the following information:

- Are there dedicated network sockets (for example, Cat 5 ports) available for each ordered IP device (for example, desk phone)? Is every port connected to the location of our switch?
- Do you have any devices over your phone line that should be connected through the Obihai™ OBi302 analogue phone adapter, for example, a fax machine?
- Is a separate VLAN network infrastructure planned?

